



## **METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY**

**Karl F. Dean**  
Mayor

**Duane Phillips**  
Interim Director

**EMERGENCY COMMUNICATIONS CENTER**  
2060 15<sup>TH</sup> AVENUE SOUTH  
NASHVILLE, TENNESSEE 37212

**FOR IMMEDIATE RELEASE**  
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### **ACCREDITATION ASSESSMENT TEAM INVITES PUBLIC COMMENT**

NASHVILLE, Tenn. – A team of assessors from the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA), will arrive August 23 to examine all aspects of the Metro Nashville Emergency Communications Center's policy and procedures, management, operations and support services, Interim Director Duane Phillips announced today.

The accreditation process for communications centers was developed by CALEA in 1996 with the goals of promoting superior public safety communications services and recognizing professional excellence. Verification by the team that the ECC meets the Commission's standards is part of a voluntary process to gain accreditation.

As part of the on-site assessment, department personnel, first responder partners and members of the community are invited to offer comments on the ECC. Anyone wishing to comment may call the assessment team members on Sunday, August 24 from 1 p.m. - 3 p.m. at (615) 401-6330. Telephone calls must be limited to ten minutes and must address the department's ability to comply with CALEA standards.

In order to maintain accredited status, the ECC must maintain continued compliance with the CALEA standards and be reviewed every three years.

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